



Five Pillar

## Five Pillar Markets Privacy Policy

We are committed to safeguarding your privacy and ensuring the security of your personal information.

This Privacy Policy explains how we collect, use, disclose, and protect your information when you interact with our website.

By accessing or using our website, you agree to the practices described in this Privacy Policy.

### 1. Information We Collect

#### *a. Personal Information:*

When you voluntarily provide it, we may collect certain personally identifiable information, such as your name, email address, postal address, phone number, payment details (including bank account or credit card details), and any other information you submit through our website's contact forms or registration processes.

#### *b. Non-Personal Information:*

We may automatically collect non-personal information, such as your IP address, browser type, operating system, and the pages you visit on our website through cookies or similar technologies. This information helps us improve our website and enhance your experience.

### 2. How We Use Your Information

#### *a. Personal Information:*

We use your personal information to respond to your inquiries, process your orders, provide the products or services you request, and communicate with you regarding your account or transactions.

With your consent, we may also use your personal information to send marketing communications, including promotional emails or newsletters about our products,

services, or events.

*b. Non-Personal Information:*

We use non-personal information to analyze trends, administer our website, track user movements, and gather demographic information. This data is aggregated and used to improve our website and user experience.

### **3. How We Share Your Information**

*a. Third-Party Service Providers:*

We may share your personal information with trusted third-party service providers to help us operate our website, conduct business activities, or deliver services to you. These providers are bound by confidentiality agreements and are prohibited from using your personal information for any other purpose.

*b. Legal Compliance:*

We may disclose your personal information if required to do so by law or if we believe such action is necessary to comply with legal obligations, respond to a court order, or protect the rights, property, or safety of our website, users, or others.

### **4. Your Choices**

*a. Opt-Out:*

If you no longer wish to receive marketing communications from us, you can opt out at any time by following the unsubscribe instructions provided in our emails or by contacting us directly.

*b. Cookies:*

You can set your browser to refuse cookies or alert you when cookies are being sent. However, please note that some parts of our website may not function properly without the use of cookies.

### **5. Security**

We take the security of your personal information seriously and implement reasonable physical, electronic, and administrative safeguards to protect it from unauthorized access, use, or disclosure.

### **6. Children's Privacy**

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13 without parental consent. If you believe we have collected information from a child under 13, please contact us immediately, and we will take appropriate measures to remove such information from our records.

## **7. Changes to this Privacy Policy**

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page, and the "Last Updated" date will be revised accordingly. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

## **8. Contact Us**

If you have any questions or concerns about this Privacy Policy or your personal information, please contact us at **[management@fivepillarevents.com](mailto:management@fivepillarevents.com)**